

MACON COUNTY REFERRAL RESOURCES

CHILDCARE

Department of Social Services 349-2124 Monday-Friday 8am-5pm

Subsidized childcare means the government will pay a portion of the childcare fee, based on family income and size. Applicant is responsible to locate daycare openings. Lists of local daycares are available at [HTTP://ncchildcare.dhhs.state.nc.us](http://ncchildcare.dhhs.state.nc.us) or by calling 800-662-4158.

CHILD SUPPORT ENFORCEMENT

1-800-992-9457 Monday-Friday 8am-5pm

New cases are initiated at application for Work First and Medicaid; existing or former cases are reactivated when applications for Work First/Medicaid are keyed into the system. Parents receiving NC Health Choice or anyone not receiving health care assistance, who desires to make application for child support enforcement, can do so for a \$25 fee. An appointment will be given to meet with Child Support Enforcement within 6-8 weeks—you will receive a notice in the mail. If you have any additional information regarding an absent parent not previously provided, bring it to this meeting. If you are unable to attend the meeting as scheduled - ALWAYS CALL AND RESCHEDULE. Failure to cooperate with Child Support Enforcement without good cause will result in termination of Work First and Medicaid.

COMMUNITY RESOURCE CENTER (CRC)

108 Wayah Street 349-0211 (Helpline) Monday – Friday 8am-5pm

Located in the old library in the Senior Services Center. The single point of access for information and assistance on services offered in the county. The CRC serves young adults, families, people with disabilities and older adults. Consumer-focused staff will provide an unbiased source of information and options, allowing the individual to choose from a wide range of programs. Computers are available for public use to access informational websites.

CRISIS PREGNANCY

Smoky Mountain Pregnancy Care Center 349-3200
226 East Palmer St. Monday-Friday 9am-5pm 877-349-3200

Provides free pregnancy tests, ultrasound testing, counseling and education for expectant mothers and families. Also offers information on adoptions and parenting. Our services are available regardless of income, race or religion.

DENTAL ASSISTANCE

Macon County Public Health Children's Molar Roller: 349-2513
Macon County Public Health's Adult Clinic: 624 W. Palmer St. 349-2588

Dental care is available for Macon County residents of all ages. The "Molar Roller" is a mobile dental clinic that rotates between school facilities and the MPP New Horizons Center. The "Molar Roller" provides preventive and restorative services for residents ages 2-18. A separate adult dental clinic provides limited dental services for adults. Appointments are required and patients must complete application packets before their appointments.

Carolina West Dental 205 Waynesville Plaza, Waynesville 828-452-5656
Monday – Thursday 8:00am-5:00pm

Our focus is to provide access to the highest quality dental care for anyone in Western North Carolina aged 1-45 enrolled in North Carolina Medicaid or HealthChoice programs. We also accept cash and most private dental insurance.

**NC Cooperative Extension 349-2046 193 Thomas Heights Rd Monday-Friday
8am-5pm**

Disaster Preparedness and Response Education; Food Safety; Cleaning Appliances, Carpets, Furniture; Frozen Food info; Sanitation and Repairs. Information related to crops, livestock and equipment salvage and care. Website: <http://www.ces.ncsu.edu/disaster/factsheets>

Salvation Army 290 Pigeon Street - Waynesville 828-456-7111

Initiates a system of comforts after a disaster or crisis: physical comfort (hot meal and cold drink from mobile kitchen unit canteen), material comfort (a clean-up kit, voucher) and emotional and spiritual comfort (pastoral care conducted by Salvation Army officers and crisis support by individuals with training in critical incident stress management). A spiritual crisis support number has been established: 1-888-363-2769 (8am-8pm, 7 days/week).

Emergency Disaster Services Program provides for distribution of clean-up kits (a plastic bucket with household cleaning supplies), available donated goods (non-perishable and perishable food, paper products, personal hygiene products and baby products) as well as supplemental financial assistance. This assistance is provided through a system of trained caseworkers. The assistance provide for essential living supplies such as food, medicine, bedding or infant/child products.

EDUCATION

**Southwestern Community College – Main Campus/Sylva 800-447-4091 or 828-339-4000
Macon Annex 23 Macon Avenue 828-306-7034
Macon Campus 44 Siler Farm Road 828-306-7001**

Two-year college offering various educational programs and trades, as well as GED classes. Day and evening classes are available for students.

**WIA –Workforce Investment Act 369-9534
Job Link/Employment Security Commission 427 Harrison Avenue**

The goal for the WIA program is to increase the employment, job retention and earnings of participants, and to increase occupational skills attainment by providing training services. Assistance is available for books, tuition, and supplies to attend the community colleges. Supportive services include transportation cost, car repairs, child care, clothing/uniforms or work related tools. Each participant will be assigned to a case manager who will responsible for all services.

New Choices – REACH – Ashley Freeman, Coordinator 369-0854

Offers displaced homemakers who are re-entering the workforce, additional training or education. newchoices@reachofmaconcounty.org

Macon Program for Progress 350 Orchard View Drive 524-4471

Macon Program for Progress offers the following programs:

NC-PreK provides high-quality education experience to enhance school readiness for eligible four-year olds.

Head Start Program – is a federally funded child development program serving pregnant women and children from 0 to 5 years of age.

Extended Day Childcare - is designed to assist families in need of full day/full year childcare

EMPLOYMENT

**Employment Security Commission 183 Harrison Avenue 369-9534
Monday-Friday 9-5pm**

The Employment Security Commission provides employment services, unemployment insurance and labor market information to the State’s workers, employers and the general public. The Commission promotes economic stability and growth, development of a skilled workforce.

Vocational Rehabilitation 828-586-4032

Services are provided to persons with physical, mental or emotional impairments which result in a substantial impediment to employment. Services include disability and vocational assessment, employment training, counseling and placement.

FINANCIAL ASSISTANCE

CareNet – 130 Bidwell St. 369-2642 Monday – Friday 10am-1pm

Non-profit agency established by churches in Macon County to provide relief for people in crisis. When help from other agencies is either unavailable or insufficient. In addition to food, CareNet provides limited financial assistance for utilities, fuel, prescriptions and rent on an emergency basis.

**Holly Springs Baptist Church – Second Mile Ministries – 366 Holly Springs Church Rd
Monday 10:00am-1:00pm Contact 524-5564
(441N, R on Cat Ck, by Smoky Mtn Chev, L onto Ferguson, R Holly Springs Church Rd.)**
Assistance of monetary aid for shelter and utilities

OnTrack Financial Education & Counseling 800-737-5485 50 S. French Board Ave, Ste. 227, Asheville, NC 828-255-5166 www.ontrackwnc.org

Helping people in western North Carolina manage their money and credit better through individual counseling appointments, debt repayment plans and education plans.

FOOD ASSISTANCE

CareNet

130 Bidwell St. 369-2642 Monday-Friday 10:00am-1:00pm

Emergency Food Assistance Program

Wide Horizon Drive Tuesday 12:30pm-3:30 pm limited to once in two months
(441S, turn next to fairgrounds, L on Henson Rd, corner of Henson/Horizon Hill Dr.)

Franklin Community Church

373 East Main Street Monday 6:00pm – 7:30pm Free Dinner

Franklin Covenant Church

265 Belleview Park Road 524-8854
Free Lunch – last Saturday of each month
Food Pantry – also available on last Saturday of each month

Hickory Knoll United Methodist

86 East Hickory Knoll Road 369-0614 Wednesday 4:00pm-8:00pm

Holly Springs Baptist Church

Second Mile Ministries 366 Holly Springs Church Road Monday 10:00am-1:00pm
Contact 524-5564

St. Frances Catholic Church

299 Maple Street Monday, 2pm-4pm Thursday, 9:45am-11:45am

HOUSING

Homeless Shelters: (most have check-in at 4pm)

Western Carolina Rescue Ministry, 225 Patton Ave., Asheville, NC 828-254-0471
ABCCM Women's Shelter, 141 Hillside Ave., 828-259-5365
Salvation Army Shelter, 204 Haywood Street, Asheville NC 828-253-4723
The Friendship House, 73 Blumenthal St., Murphy, NC 828-837-2654

HUD – Housing and Urban Development

Macon Program for Progress 524-4471

The Housing Choice Voucher Program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. The participant is free to choose any housing that meets the requirements of the program.

Habitat For Humanity, Inc. 369-3716 167 Sloan Road

Macon County Habitat for Humanity is a nonprofit, ecumenical Christian housing ministry. Through volunteer labor and donations of money and materials, Habitat builds and rehabilitates houses with the help of the homeowner (partner) families. Habitat houses are sold to partner families at no profit and financed with affordable loans. The homeowners monthly mortgage payments are used to build still more Habitat houses.

CareNet 369-2642 130 Bidwell St. Monday-Friday 10am-1pm

Non-profit agency established by churches in Macon County to provide relief for people in crisis. When help from other agencies is either unavailable or insufficient, In addition to food, CareNet provides limited financial assistance for utilities, fuel, prescriptions and rent on an emergency basis.

USDA Rural Development 524-3175 195 Thomas Heights Road

Housing and Community Facilities Programs helps rural communities and individuals by providing loans and grants for housing and community facilities. They provide funding for single family homes, apartments for low-income persons or the elderly, housing for farm laborers, childcare centers, fire and police stations, hospitals, libraries, nursing homes, schools, etc. Counties served are Macon, Haywood, Jackson, Clay, Cherokee, Swain and Graham.

www. NCHousingSearch.org 877-428-8844

The NC Housing Finance Agency is providing a free and bilingual website that provides listings of affordable rental housing currently available in NC. The services can be accessed 24 hrs/day online or by calling the bilingual call center Mon-Fri, 9am-8pm at the number above.

Motels and Hotels:\health ed\macon county resources.doc

Barber’s Motel	Hwy 441 South	524-2444
Carolina Motel	2601 Georgia Rd.	524-3380
Colonial Inn	3157 Georgia Rd.	524-6600
Comfort Inn	313 Cunningham Rd.	369-9200
Hampton Inn	244 Cunningham Rd.	369-0700
Haven’s Budget Inn	433 E. Palmer St.	524-4403
Knight’s Inn	1320 E. Main St.	524-6491
Microtel	81 Allman Drive	349-9000
Sapphire Inn	761 E. Main St.	524-4406

LATINO SERVICES

**Latino Outreach Center 33 E. Main Street Jack & Edda Bennett 369-9955
(Center, located above People’s Dept Store) or 369-2574 (Home) or (for emergencies only) call 421-4629**

Offering interpretation services for businesses and Latinos. Assists Latinos in community integration, education, employment, housing, transportation, emergency food and clothing needs. Office hours are Tuesdays from 7-9pm, Thursdays from 1-4pm.

MEDICAL ASSISTANCE

Community Care Clinic of Highlands/Cashiers – Open Thursdays 526-1991

Off Buck Creek Rd in the Macon Co Rec & Health Bldg., call for an appt. Primary medical care is available to the uninsured that meet financial need requirements and live or work in the Highlands-Cashiers area.

**Community Care Clinic of Franklin – Open Mondays & Wednesdays, 5:00pm-9:00pm
349-2085 for appointment**

Located in the Macon County Public Health center, 1830 Lakeside Dr. \$10 donation for services is suggested but not required.

MedLink 896 Highway 441 South (Ridgeway Center), Clayton, GA 706-782-5991
Hours: Monday and Tuesday 8:15 – 7:00 Wed., Thursday and Friday 8:15 – 5:15

MedLink provides primary medical care based on the needs of the citizens in the communities we serve. Our site is a community practice, serving everyone including those with commercial and public insurance, as well as those without insurance. We accept Medicare, Medicaid – including Amerigroup, PeachState, PeachCare, TriCare, most major insurances, State Health Benefit Plans and offer payment on a sliding fee schedule.

MEDICATION ASSISTANCE PROGRAM

Iotla Street, Franklin 349-6717 Tuesday, Wednesday, Thursday 10am-4pm
(beside Angel Home Health/Hospice; turn R at First Baptist Church; brick bldg on L, lower level)

Prescription medications only: no pain meds or controlled substances. No medications are onsite. Medications are delivered to doctor's office through a drug company with varying income guidelines. Applicant must meet the drug companies' eligibility guidelines based on type of medicine and household income. Only US citizens.

Bring the following items with you to complete your application:

- 1) Proof of ALL household income
- 2) Social Security Card
- 3) Medicare Card
- 4) Copy of last year's tax return (if applicable)
- 5) List of all medications you are taking, OR all bottles for medications you are taking

MENTAL HEALTH/SUBSTANCE ABUSE ASSISTANCE

Smoky Mountain Center
For immediate help call 1-800-849-6127
For customer services call 1-888-757-5726

Provides screening, assessment and referral for mental health, developmental disability, and substance abuse services throughout the seven western counties.

PUBLIC HEALTH SERVICES

Macon County Public Health 1830 Lakeside Drive, Franklin Monday-Friday
8:00am-4:30pm 349-2081

Personal Health Services – 349-2081: Macon County Public Health provides a variety of clinical services to all Macon County residents. These services include immunizations, international travel, tuberculosis control, STD, HIV and AIDS, family planning, Breast and Cervical Cancer Control, prenatal and laboratory services. We also offer family outreach services such as Care Coordination for Children and Pregnancy Care Management. Care Coordination for Children (CC4C) provides families with children ages 5 and under with services and resources to meet the family's needs through home visits, doctor visits, telephone calls, and personal contacts. Participants must qualify with a care manager before receiving services. Pregnancy Care Management provides comprehensive, evidence-based, coordinated maternity care with a goal of improving birth outcomes. This service is available for Medicaid eligible women who are at risk for poor birth outcomes.

WIC (Women, Infants, Children) – 349-2450: Vouchers are available for cereal, milk, juices, vegetables, cheese, etc., for income eligible children up to five years old, pregnant and postpartum women. Applications for WIC are made by appointment.

Environmental Health – 349-2490 Environmental Health Services include inspections and permitting of septic systems, private drinking water wells, swimming pools, hospitals, daycare centers, schools, food handling, tattoo parlors and lodging establishments.

SENIOR SERVICES

Macon County Senior Services **108 Wayah St. (Old Library)** **349-2058**
Monday-Friday **8:00 am-5:00 pm**

Macon County Senior Services offers a variety of programs to help the older adult maintain their independent lifestyle. Some of the programs offered are Congregate Meals, Home Delivered Meals, In-home Services, Senior Protection Program, S.T.A.R.R., Project Lifesaver, Care Connection Adult Daycare, SHIP and Emergency Overnight Respite. Senior Services also offers a Caregiver Support Group for the support of the caregivers.

SERVICES FOR THE BLIND

Susan Hart Case Manager when in Franklin **349-2058**
Is located at Macon County Senior Services building on most Mondays and Fridays. Provides supportive counseling, low vision evaluations and aids, independent living training for individuals who are blind or visually impaired—without regard to income. Also provides help with eye exams, glasses or restorative surgeries to maintain or improve vision, based on income.

SUBSTANCE ABUSE ASSISTANCE

Smoky Mountain Center – 800-849-6127

ARP/Phoenix – 828-254-2700 – 257 Biltmore Ave, Ste 200, Asheville
Substance Abuse Assessments, Treatment and Education
Substance Abuse Residential Treatment/Pregnant Women and Mothers
Mental Health Crisis and Drug and Alcohol Detox

TRANSPORTATION

Macon County Transit – Kim Angel – 349-2222

Macon County Transit provides public transportation for the residents of Macon County. Macon County Transit has established scheduled transit routes.

Special Requests: Request for transportation within the county must be received by 2:00pm the day prior to the date of the trip. Request for transportation for out-of-county trips must be scheduled at least one week in advance of the trip.